



JUNEAU COMMISSION ON AGING MINUTES

April 21, 2026 at 3:00 PM

Zoom Only

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- A. CALL TO ORDER** Chair Craig called the Regular JCOA meeting to order at 3:00 p.m.
- B. ROLL CALL**
- JCOA Members Present: *Deborah Craig, Linda Kruger, Carol Ende, Jennifer Garrison, Barb Murray, Rhonda Ward, & John Brett - Diane Kyser arrived after meeting start.*
JCOA Members Absent: Laura Revels
 - Others in Attendance: Theresa Holt AARP, Paul Kelly CBJ Assembly Liaison, Nano Brooks CBJ Assembly
- C. APPROVAL OF AGENDA** – Agenda approved as amended:
- Meeting will be held from 3pm-4:30pm
 - 2a. Update moved to another meeting
 - 2f. CCS Update moved up on the agenda
 - 3. AARP Update moved ahead of Transportation Update
 - 2e. Transportation Update will be the last agenda topic
- D. APPROVAL OF MINUTES** - Minutes approved as presented
1. 2026-03-17_JCOA_Minutes - Draft
- E. PUBLIC PARTICIPATION ON NON-AGENDA ITEMS-NONE**
- F. AGENDA TOPICS**
2. **Standing Agenda Topics - Main Projects/Subcommittee Updates**
 - a. **Reiterating JCOA Priorities-Moved to next meeting.**
 - b. **Housing Subcommittee Updates:** Report out on Housing Subcommittee Ideas that were forwarded to former Assembly member Michelle Hale for future editorials (*3/24/2026 JCOA Workgroup Notes in pkt*), *Deb Craig Interview on KTOO*, & *Linda Kruger Update on AARP Housing Activities*. The JCOA website was updated to include housing info: <https://juneau.org/clerk/boards-committees/jcoa> and the AARP website was included: <https://www.aarp.org/livable-communities/housing/info-2020/missing-middle-housing/>
 - c. **Recreation/Fitness Subcommittee Updates** — No Update.
 - d. **Age-Friendly Planning Report Updates:** No update.
 - e. **Transportation Updates:** Chair Craig led a discussion about positive and negative issues regarding transportation services for seniors. The application process, assistance with completing the application, getting the applications processed, as well as communication and training, were discussed. Suggested activities include a survey of seniors who use the system, volunteers to help with online applications, separate the guide and application and streamlining the guide.

Questions emerged regarding the contract that Chair Craig will forward to Ms. Van Kirk, CBJ:

 1. Application is available by snail mail, online or in person – what is the availability for help in filling out the app.

2. How many appeals have been submitted – does this speak to need for help filling out the application?
3. Service is intended to operate ¾ mile off the Capital Transit route – how often are requests beyond the ¾ mile parameter?
4. A client can be suspended for No-Show – what are the extenuating circumstances? Does the grantee check on the client if no show?
5. Assistance is supposed to be provided (via the contract) for door to vehicle. There are situations in the past when this did NOT occur – is the grantee providing this service now? Does this mitigate no show issues if the grantee goes to the door – particularly in inclement weather?

Comments were provided to the app:

1. CCS and SEARHC indicated their clients were still having issues. SEARHC has just instituted a shuttle for clients for their appts as Capital AkCess has been unreliable.
2. The app and booklet have too many words, is hard to read and not user friendly – simplify the format, make the document more user friendly and consumer oriented.
3. Consider mechanisms for assistance – Diane suggested setting up a cadre of volunteers to help with the application.

f. Member Updates [CCCTHITA, WWSG next meeting] Jennifer Garrison presented information on CCS services.

Members who are presenting were asked to send Chair Craig a list of the services offered by their agencies to be added as links in the Commissioner information on the JCOA website.

3. **AARP Update - Linda Kruger:** Information on planning for **May Senior Appreciation month** and a November conference focused on seniors in Juneau. JCOA has requested a Proclamation from the Mayor of Juneau to honor Senior Appreciation Month. Information about Older Americans month and appreciating seniors will be shared by Linda Kruger during the May KTOO Juneau Afternoon session. AARP will be hosting a Senior Conference that will be held at Centennial Hall on November 4 – **November is National Caregiver’s Month**. The conference will focus on seniors in Juneau and information/strategies on aging in place. The conference will include Age Friendly speakers, vendors, service providers, and resources. The conference is in the early planning stage and is being supported by AARP in collaboration with other Juneau groups.

Planning for May Senior Appreciation Month & November AARP Conference

AARP Sponsored/Participating Events

April

4/21 Walk SE walk info/sign-up Mendenhall Valley Library 4:30pm-6:30pm

4/29 Walk SE walk info/signup Douglas Library 3:00pm-5:00pm

May

5/4 Walk SE Whale to Downtown Library 10am-12pm. Linda on walk. (need help at the library 11am-12pm)

5/20 Senior Recognition Day Douglas Library 3pm-5pm

June

6/17 Walk SE Auke Lake Trail (Goat Hill entrance) to UAS Library 10am-12pm Linda on walk. (need help at the library)

July

6/29 Walk SE Valley Library Walk Back Loop Trailhead, Mendenhall River Trail to Mendenhall Valley

Library. 10am-12pm Linda on walk (need help at the library)

August

8/21 National Senior Citizens Day. Walk SE Douglas Library Walk. 10am-12pm. Linda on walk. (need help at the library)

4. **Outreach - April KTOO Juneau Afternoon w/ Linda Kruger & Deb Craig**-Discussion included information/data on missing middle housing in Juneau. Chair Craig encouraged members to review JCOA website for additional information: <https://juneau.org/clerk/boards-committees/jcoa>

G. COMMITTEE MEMBER / LIAISON COMMENTS AND QUESTIONS

5. **JCOA Assembly Liaison Kelly's Monthly Assembly Report**-See report attached to JCOA meeting packet. Discussion about potential CBJ budget cuts, and how potential budget cuts might affect all ages, especially seniors. The discussion included comments about CBJ finding alternative funding.

H. NEXT MEETING DATE

6. **2026 Meeting Dates**

May 19, 2026 - Regular JCOA Meeting

June 16, 2026 - Regular JCOA Meeting

I. SUPPLEMENTAL MATERIALS

J. ADJOURNMENT

With no further business to come before the commission, meeting adjourned at 4:27 p.m.